



Unconscious bias in healthcare

Course programme

This is a virtual course

Speakers Dr Oliver Lord – MDU medico legal adviser
 James Godber – MDU senior learning & development officer

Course content

09:00 Welcome and learning objectives

09:05 Practical exercises to understand unconscious bias

09:20 Perception and processing of information

09:30 Conscious and unconscious decision-making in consultations

10:00 Break

10:10 The Equality Act 2010 and protected characteristics in practice

10:30 Types of discrimination and triggers to prejudice

11:00 Preconceptions, stereotypes and diagnosis

11:20 Practical exercise - five trusted people

11:35 Break

11:45 Different types of bias

12:00 Case studies in practice

12:40 The Cognitive Bias Codex

12:45 Round up and Q&A

13:00 Close